

Telemedicine Services



Agile now offers telemedicine consultations for ill and injured workers, providing access to exceptional medical advice and care coordination

Agile, a trusted provider of occupational health services, offers a new telemedicine and case management solution for non-life-threatening, work-related illnesses and injuries as an alternative to a traditional, in-office consultation. Rather than relying solely on local healthcare infrastructure, telemedicine offers top-notch virtual care to injured or ill workers to save costs and improve patient outcomes.

Employees who are injured on the job often experience difficulty in getting to and from medical appointments. With this program, an Agile primary treating physician provides an on-demand connection with a board-certified doctor from the convenience of an injured employee's work or home. Agile's secure communications technology improves access to care and patient outcomes while helping the district control healthcare costs.

For injuries that need an in-person visit, they will have continued contact with our doctors throughout the case, and Agile's team will coordinate the in-person visits with a convenient local clinic. Agile's clinical team will track all aspects of care, so ongoing care, work status, and prescriptions can continue to be managed through a telemedicine platform rather than returning to a clinic for routine follow-up.

Agile doctors are active participants in many MPNs. They are able to move cases along more quickly by providing a consistent and qualified partner who can manage authorizations and scheduling seamlessly.



[Learn how the program works on the following page.](#)

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How referrals for a Telemedicine Consultation work

Agile Telemedicine consultations significantly enhance injured workers' access to care. This is especially important in certain situations, such as employees injured after hours or an employee injured while traveling where the closest medical facility may be too far away. Agile Telemedicine Consultations are an excellent choice for immediate and trustworthy illness and injury assessment in cases like this.

1. **Supervisor or Triage Vendor completes supplied **Authorization for Treatment form** and emails it to Agile at:** telemed@agileocmed.com
2. **Agile will call the patient to complete the Consent for Treatment and Injury Information Forms.**
3. **Agile will register the patient and schedule the patient for a telemedicine appointment with the doctor.**
4. **Patient will receive a link via email and mobile phone to connect with an Agile telemedicine doctor.**

Some questions an injured worker may ask...

How long does a Telemedicine Consultation take?

Telemedicine visit consultations can vary depending on many factors, including an employee's medical condition and individual needs. Telemedicine consultations save employees time by eliminating travel to a medical facility or waiting for an appointment for non-life-threatening, work-related illnesses or injuries.

When are Telemedicine Consultations available?

Consultations are available seven days a week from 6:00 am to 12:00 am

Is my information secure while consulting with an Agile Physician?

Agile's communications platform and records are HIPAA compliant. Agile prioritizes the protection of patients' personal information and privacy.

